# CORPORATE (Fiscal Year Ended March 31, PRESENTATION 2023) 

 BELLUNA
## Belluna Co., Ltd.

Stock Code : 9997

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## 1. Financial Highlights

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## 1-1. Financial overview

## Net sales, operating income, ordinary income and net income decreased year on year.

■ Net sales decreased 3.5\% year on year and fell 1.2\% below the plan.
■ Operating income decreased 18.9\% year on year and fell 19.9\% below the plan.

■ Ordinary income decreased 14.3\% year on year and fell 16.9\% below the plan.

■ Net income decreased 27.3\% year on year and fell 25.8\% below the plan.

## 1-2. Consolidated Statement of Income

Net sales: 212.38 billion yen, decreased $3.5 \%$ year on year.
Operating income: 11.22 billion yen, decreased 2.61 billion yen year on year. Ordinary income: 12.46 billion yen, decreased 2.08 billion yen year on year. Net income: 7.42 billion yen, decreased 2.79 billion yen year on year.

Unit: Billion Yen

| Consolidated | FY March 2022 FY March 2023 |  | FY March 2023 |  |  | FY March 2024 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Actual | Plan | Actual | vs. Plan | Yoy Change | Plan |
| Net Sales | 220.13 | 215.00 | 212.38 | -1.2\% | -3.5\% | 219.00 |
| Cost of Sales | 90.82 | - | 86.67 | - | -4.6\% |  |
| Selling, General \& Administrative Expenses | 115.48 |  | 114.48 | - | -0.9\% |  |
| Operating income | 13.83 | 14.00 | 11.22 | -19.9\% | -18.9\% | 14.00 |
| Non-operating income and Expenses | 0.71 | 1.00 | 1.24 | +24.2\% | +74.7\% | 0.70 |
| (Exchange rate- relatec gains and losses) | (0.54) |  | (0.91) |  |  |  |
| Ordinary income | 14.54 | 15.00 | 12.46 | -16.9\% | -14.3\% | 14.70 |
| Net income | 10.20 | 10.00 | 7.42 | -25.8\% | -27.3\% | 9.40 |

## 1-3. Profitability by segment

Net sales: increased in four segments including Gourmet, Database Utilization, Property and Other.

Operating income: increased in four segments including Database Utilization, KimonoRelated, Property and Other.
Decreased in four segments including Apparel \& Goods, Cosmetics \& Health Food, Gourmet and Nurse-Related.

Consolidated Net Sales and Operating Income by Segment
Unit: Billion Yen

|  | FY March 2023 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mail Order Business |  |  |  |  |  | KimonoRelated | Property | Other | Consolidati on and elimination | Total |
|  | Apparel \& Goods | $\begin{aligned} & \text { Cosmetics } \\ & \text { \& Health } \\ & \text { Food } \end{aligned}$ | Gourmet | NurseRelated | Database Utilization | Subtotal |  |  |  |  |  |
| Net Sales | 88.31 | 14.79 | 32.31 | 14.08 | 15.75 | 165.24 | 23.87 | 19.99 | 4.15 | -0.87 | 212.38 |
| Yoy Change(\%) | -10.1\% | -7.8\% | +7.3\% | -12.1\% | +3.1\% | -6.0\% | -0.6\% | +15.6\% | +3.2\% | -3.8\% | -3.5\% |
| vs.Plan(\%) | +0.2\% | -2.4\% | -1.5\% | -1.4\% | -3.5\% | -0.9\% | -5.4\% | +0.1\% | -7.1\% | -37.9\% | -1.2\% |
| Operating Income | 0.93 | 0.59 | 1.76 | 0.24 | 5.70 | 9.22 | 1.25 | 1.37 | -0.09 | -0.52 | 11.22 |
| YoY Change (billion yen) | -1.16 | -1.24 | -0.50 | -0.78 | +0.01 | -3.68 | +0.65 | +0.50 | +0.01 | -0.09 | -2.61 |
| vs.Plan(billion yen) | -0.40 | -0.56 | -0.50 | -0.41 | -0.05 | -1.92 | -0.02 | -0.77 | -0.09 | +0.02 | -2.78 |
| Operating Income Ratio | 1.1\% | 4.0\% | 5.5\% | 1.7\% | 36.2\% | 5.6\% | 5.2\% | 6.8\% | -2.2\% | 60.3\% | 5.3\% |

## 1-4. Analysis of increases and decreases in sales

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Net sales of the Property segment decreased significantly due to a large-scale overseas property sold in the same period of the previous year. Even so, due to the improved occupancy rate of the hotels, it posted an increase in net sales in the segment.
Net sales rose in the Gourmet segment, reflecting growth in the sale of Osechi sets and an increase in new customers acquired mainly through strengthened Internet activities.
Meanwhile, net sales fell in the Apparel \& Goods segment because it prioritized ensuring profitability.
In the Nurse-Related segment, there was a decrease in net sales due to the subsiding impact of the COVID-19 pandemic, coupled with a decline in demand for medical items and consumables which had enjoyed special demand in the same period of the previous year.

Unit: Billion Yen
Factors for change in net sales


## 1-5. Analysis of increases and decreases in operating income

In the Kimono-Related segment, operating income rose, reflecting progress in structural reforms at Sagami Group.
On the other hand, the Cosmetics \& Healthy Food segment suffered from the increase of COVID-19 infections in Taiwan and the decreasing acquisition of new customers in the first half of the year in Japan. This resulted in a decrease in operating income.
The Apparel \& Goods segment reviewed product prices and controlled the number of catalogs issued, prioritizing ensuring profitability to handle the rapidly weakening yen, the soaring prices of raw materials and resources and also the rising prices of other goods.

Factors for change in operating income
Unit: Billion Yen


## 1-6. Balance sheet

Among current assets, real estate for sale in process mainly decreased while cash and deposits, real estate for sale, operating loans, merchandise and finished goods increased. Non-current assets saw increases mainly in construction in progress and buildings and structures. Regarding liabilities, current portion of bonds payable chiefly decreased but long-term borrowing increased.

|  | As of March | As of March | Change |
| :--- | ---: | ---: | ---: | ---: |
| Current Assets | 31,2022 | 31,2023 | Unit: Billion Yen |
| real estate for sale in process | 118.13 | 122.66 | 4.53 |
| Cash and deposits | 7.03 | 2.89 | -4.13 |
| real estate for sale | 28.59 | 32.11 | 3.52 |
| Operating loans | 3.37 | 5.78 | 2.41 |
| Merchandise and finished goods | 27.44 | 29.38 | 1.93 |
| Non-current assets | 26.67 | 28.40 | 1.73 |
| Tangible fixed assets | 136.05 | 162.93 | 26.88 |
| Investments and other assets | 103.34 | 129.50 | 26.15 |
| Total Assets | 10.28 | 10.57 | 0.30 |
| Liabilities | 254.18 | 285.59 | 31.41 |
| long-term borrowing | 135.13 | 159.16 | 24.02 |
| short-term borrowing | 60.64 | 85.46 | 24.82 |
| Current portion of bonds payable | 12.91 | 20.33 | 7.42 |
| Notes and accounts payable trade, and | 5.00 | 0.02 | -4.98 |
| electronically recorded obligations |  |  |  |
| operating | 22.30 | 19.17 | -3.14 |
| Accrued expenses |  |  |  |
| Net assets | 13.39 | 15.09 | 1.69 |
| [Shareholders' Equity Ratio] | 119.04 | 126.44 | 7.39 |

## 1-7. Statement of cash flows

Cash flows from operating activities increased year on year due to a decrease
in corporate income and resident taxes (amount paid), a decrease in inventories and other factors.
Cash flows from investing activities decreased year on year chiefly due to the purchase of tangible fixed assets.
As long- and short-term borrowings increased, cash increased 2.26 billion yen.

|  | $\begin{gathered} \text { FY March } \\ 2022 \end{gathered}$ | FY March 2023 |  |
| :---: | :---: | :---: | :---: |
|  | Actual | Actual | YoY Change |
| Cash flows from operating activities | 7.15 | 8.24 | 1.09 |
| Profit before income taxes | 15.31 | 11.95 | -3.36 |
| Corporate income and resident taxes (amount paid) | -7.83 | -4.88 | 2.95 |
| Increase (decrease) in trade payables | -0.14 | -2.41 | -2.27 |
| Decrease (increase) in inventories | -4.16 | -1.93 | 2.23 |
| Increase (decrease) in other current liabilities | 0.95 | -1.17 | -2.12 |
| Cash flows from investing activities | -17.03 | -29.92 | -12.89 |
| Purchase of tangible fixed assets | -15.80 | -28.18 | -12.38 |
| Proceeds from sales of investment securities | 3.63 | 0.62 | -3.01 |
| Purchase of investment securities | -3.43 | -0.90 | 2.53 |
| Cash flows from financing activities | 8.65 | 23.53 | 14.88 |
| Increase (decrease) in long and short-term loans payable | 10.60 | 30.59 | 19.99 |
| Redemption of bonds |  | -5.01 | -5.01 |
| Translation differences on cash | -0.16 | 0.41 | 0.58 |
| Increase/decrease in cash | -1.39 | 2.26 | 3.65 |

Unit: Billion Yen

Capital expenditure *1 30.49 billion yen Depreciation *2
3.79 billion yen

[^0]*2: Depreciation and amortization include the amount relating to the amortization of intangible assets.

## 1-8. Plan for FY March 2024

The fiscal year ending March 2024 is the second year of the Fifth Business Plan.
The Company is establishing the foundation of its business to prepare for the maturation of the general trading company in the mail-order business.

Unit : Billion Yen

| Consolidated | FY March 2022 |  | FY March 2023 |  | FY March 2024 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Revised plan | Actual | Revised plan | Actual | Plan | Yoy Change |
| Net Sales | 217.10 | 220.13 | 215.00 | 212.38 | 219.00 | +3.1\% |
| Operating Income | 13.50 | 13.83 | 14.00 | 11.22 | 14.00 | +24.8\% |
| Ordinary Income | 14.40 | 14.54 | 15.00 | 12.46 | 14.70 | +18.0\% |
| Net Income | 9.80 | 10.20 | 10.00 | 7.42 | 9.40 | +26.7\% |
| Interest Bearing Liabilities | 75.00~78.00 | 83.55 | 95.00~98.00 | 110.83 | $117.0 \sim 120.0$ | +5.6~8.3\% |
| Net Assets | 123.96 | 119.04 | 127.10 | 126.44 | 136.00 | +7.6\% |
| ROE | 8.3\% | 8.8\% | 8.1\% | 6.1\% | 7.2\% | 1.1pt |

## 1-8. Plan for FY March 2024 (by segment)

Property Business are expected to lead the growth of profit.
The hotel occupancy rate is expected to improve due to the easing of movement restrictions in Japan and abroad, a recovery in inbound demand and other factors. We expect significant growth in the net sales and operating income of the segment overall partly due to the contributions of hotels that have been newly opened and acquired through M\&A activities.

Plan by segment

|  | Plan for FY March 2024 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mail Order Business |  |  |  |  |  | KimonoRelated | Property | Other | Adjustments | Total |
|  | Apparel \& Goods | $\begin{array}{\|c\|} \hline \text { Cosmetics } \\ \text { and } \\ \text { Health } \\ \text { Food } \end{array}$ | Gourmet | NurseRelated | Database Utilization | Subtotal |  |  |  |  |  |
| Net Sales | 78.92 | 15.80 | 34.65 | 13.44 | 16.45 | 159.26 | 24.58 | 31.28 | 4.40 | -0.52 | 219.00 |
| Yoy Change(\%) | -10.6\% | +6.8\% | +7.2\% | -4.5\% | +4.5\% | -3.6\% | +3.0\% | +56.5\% | +6.0\% | -40.1\% | +3.1\% |
| Operating Income | 0.37 | 0.81 | 1.85 | 0.70 | 5.32 | 9.05 | 1.51 | 3.61 | 0.04 | -0.20 | 14.00 |
| Yor Change(billion yen) | -0.56 | +0.22 | +0.08 | +0.46 | -0.38 | -0.17 | +0.26 | +2.24 | +0.13 | +0.32 | +2.78 |
| Operating Income Ratio | 0.5\% | 5.1\% | 5.3\% | 5.2\% | 32.4\% | 5.7\% | 6.1\% | 11.5\% | 0.9\% | 38.5\% | 6.4\% |

## 2. Management Policies and Initiatives

1. Mail Order Business

1-(1)Apparel \& Goods Business
1-(2)Cosmetics and Health Food Business
1-(3)Gourmet Business
1-(4)Nurse-Related Business
1-(5)Database Utilization Business
2. Kimono-Related Business
3. Property Business
4. Returns to Shareholders
5. Initiatives for Sustainability

## 2. Management Policy-Business Environment

The management plan reflects changes in the external environment(the growth of online sales, weakening of the yen and a surge in prices of materials and other resources)

## External environment

- Growth of internet business
- Weakening of the yen and a surge in prices of materials and other resources
- Increases in paper prices and printing costs
- Increasing consumption activities in the post-COVID world


## Internal environment

- Change in profit structure
- Management in which all members participate
- Awareness of flexible pricing
- Increasing the use of outside resources


## 2. Management Policy

Fifth Business Plan Concept

1. Promoting gamification
2. Profitability awareness
3. Development of internet business including the use of social media services
4. Promoting the monetization of the hotel business
5. Management Policies ~The Fifth Business Plan

## The Fifth Business Plan

## (FY March 2023~FY March 2025)

Final target
■ Net sales

### 230.0 Billion Yen

(Average annual growth rate:4.1\%)
■ Operating income 17.0 Billion Yen
(Average annual growth rate:23.1\%)
■ ROE
8\% or more

## 2. Management Policies The Fifth Business Plan

The Fifth Business Plan (FY March 2023~FY March 2025)
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Unit: Billion Yen

|  | FY March 2023 Actual |  | FY March 2024 Plan |  | FY March 2025 Plan |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net Sales | Operating income | Net Sales | Operating income | Net Sales | Operating income |
| Mail Order Business | 165.24 | 9.22 | 159.26 | 9.05 | 164.53 | 9.90 |
| Apparel \& Goods Business | 88.31 | 0.93 | 78.92 | 0.37 | 78.25 | 0.44 |
| Cosmetics and Health Food Business | 14.79 | 0.59 | 15.80 | 0.81 | 17.12 | 1.02 |
| Gourmet Business | 32.31 | 1.76 | 34.65 | 1.85 | 36.93 | 1.99 |
| NurseRelated Business | 14.08 | 0.24 | 13.44 | 0.70 | 14.19 | 0.85 |
| Database Utilization Business | 15.75 | 5.70 | 16.45 | 5.32 | 18.04 | 5.59 |
| Kimono-Related Business | 23.87 | 1.25 | 24.58 | 1.51 | 26.61 | 1.81 |
| Property Business | 19.99 | 1.37 | 31.28 | 3.61 | 34.36 | 5.09 |
| Other Business | 4.15 | -0.09 | 4.40 | 0.04 | 5.09 | 0.13 |
| Adjustments | -0.87 | -0.52 | -0.52 | -0.20 | -0.58 | 0.07 |
| Total | 212.38 | 11.22 | 219.00 | 14.00 | 230.00 | 17.00 |

2. Management Policy $\sim$ Medium- to long-term policy

## Medium- to long-term policy

Set milestone goals of achieving net sales of 300 billion yen and operating income of 30 billion yen and aim to achieve the maturation of the general trading company in the mail-order business.

## 2. Presentation of Businesses with Strong Performances

## (1)Gourmet Business

Realize continuous growth by leveraging outstanding product development capabilities. We will continue to make efforts to increase our market share going forward.



My Wine Club - ranked No. 1 in sales of mail order of wine for 14 consecutive years

Belluna Gourmet - ranked No. 1 in sales of mail order of sake for 6 consecutive years

Shipment of 320,000 Osechi sets(Results for FY23/3)

## 2. Presentation of Businesses with Strong Performances

## (2)Kimono-Related Business

We acquired Sagami Group in the fiscal year ended March 31, 2019 through M\&A. Although the increase in COVID-19 infections had been affecting the business since the fiscal year ended March 2021, we achieved a record high operating income in the fiscal year ended March 2023 thanks to the effect of Sagami Group's structural reforms.

■ Operating income (Billion Yen)


The Third Business Plan The Fourth Business Plan
The Fifth Business Plan
*The above figures represent simple sums before consolidation elimination, because this business was classified as the Retail Store Sales Business in and before FY March 2021.


## 2．Presentation of Businesses with Strong Performances

## （3）Jozankei View Hotal

Acquired in May 2021 and opened after a renovation in August 2021．It is the largest spa and resort hotel in Hokkaido（ 647 rooms）．The hotel has won many awards and is still growing in Hokkaido，where an increase in domestic and foreign guests is expected going forward．


The Fourth Business Plan


The Fifth Business Plan




## 2-1. Mail Order Business

1. Results for $\mathrm{FY} 23 / 3$ and Plan for $\mathrm{FY} 24 / 3$

Unit: Billion Yen

|  | $\begin{gathered} \text { FY March } 2023 \\ \text { Actual } \end{gathered}$ |  | FY March 2024 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Actua | Operating Income | Net Sales |  | Net Sales year on year | Operating Income year on year |
| Apparel \& Goods Business | 88.31 | 0.93 | 78.92 | 0.37 | -10.6\% | -0.56 |
| Cosmetics \& Health Food Business | 14.79 | 0.59 | 15.80 | 0.81 | +6.8\% | +0.22 |
| Gourmet Business | 32.31 | 1.76 | 34.65 | 1.85 | +7.2\% | +0.08 |
| Nurse-Related Business | 14.08 | 0.24 | 13.44 | 0.70 | -4.5\% | +0.46 |
| Database Utilization Business | 15.75 | 5.70 | 16.45 | 5.32 | +4.5\% | -0.38 |
| Mail Order Business Total | 165.24 | 9.22 | 159.26 | 9.05 | -3.6\% | -0.17 |

- We will introduce more products and services that can generate new value, aiming for the continued development of the business with an increase in the number of customers.


## 2-1. Mail Order Business

## Profit and loss trends and factors for financial results

■ Net Sales (Billion Yen)

- Operating income (Billion Yen)



## 2-1. Mail order Business

## Number of active customers

The number of active customers declined due to a slowdown in the responsiveness of existing customers and the decreasing volume of new customer acquisitions caused by the limited quantity of paper media published.
unit : people


## 2-1. Mail order Business

## Value per order received

In the Gourmet segment, the unit price of orders is trending downward because the percentage of single-item orders has been rising.

In the current fiscal year, we expect to increase the unit price of orders by shifting the soaring prices of raw materials and the soaring unit prices of other resources on to the prices of our products.
unit : Yen


## 2-1. Mail order Business

## The ratio of online sales

The ratio remained almost unchanged partly due to a reactionary fall from the special demand caused by COVID-19 during the fiscal years ended March 2021 and March 2022. Nevertheless, we will move forward by strengthening online sales to expand the business. unit : \%


[^1]
## 2-1-1. Apparel \& Goods

1. Results for FY23/3 and Plan for FY24/3

|  | FY March 2023(Actual) |  | FY March 2024(plan) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Business breakdown | Net Sales | Operating income | Net Sales | Operating income | Net Sales year on year | Operating income year on year |
| Apparel \& Furniture, Goods |  |  |  |  |  |  |
| to madams through catalogs and the |  |  |  |  |  |  |
| ternet. |  |  |  |  |  |  |
| selling products at shopping malls in 2018. |  |  |  |  |  |  |
| - We started selling mer's and hard | 74.59 | 0.98 | 64.66 | 0.07 | -13.3\% | -0.91 |
| Min ITCnet - Maruchout select |  |  |  |  |  |  |
| (Internet-specialized mail order) |  |  |  |  |  |  |
| -Min : Big-sized apparel mail order |  |  |  |  |  |  |
| - Maruchou: General goods mailorder | 8.75 | 0.04 | 8.89 | 0.26 | +1.6\% | $+0.21$ |
| - Select: women's apparel mail order sale |  |  |  |  |  |  |
| ${ }_{\text {Rolled }}$ Out Belluna brand |  |  |  |  |  |  |
| nationwide (March 2023 | 5.15 | -0.12 | 5.53 | 0.03 | +7.3\% | +0.15 |
|  |  |  |  |  |  |  |
| Total | 88.31 | 0.93 | 78.92 | 0.37 | -10.6\% | -0.56 |

- Mail orders saw a slowdown in the responses of existing customers as the impact of the COVID-19 pandemic subsided. We have prioritized ensuring profitability by reviewing product prices and controlling the volume of paper media published since the third quarter to address the soaring prices of raw materials and other resources.
-Under the same environment, the budget for the current fiscal year will be designed with priority given to ensuring profitability. The Company will develop a foundation for re-growth.


## 2-1-(1). Apparel \& Goods

## Examples of the initiatives taken in the current fiscal year

- Further enhancement of men's fashion (Expand categories of golf wear and innerwear)
- Launch of products in the middle price range
- Visual renewal as a measure to improve response


Rocky Rabbit: Golf design best with mesh lining $¥ 5,489$ (tax included) ~


Appeared in the May issue of Bijinhyakka: Gathered switching dress with line drawing touch floral pattern $¥ 4,950$ (tax included)


Belluna 2023 Summer Issue

## Examples of the initiatives taken in the current fiscal year

Facilitating the branding, the reinforcement ofthe online business


Pursuit of individuality in the brand worldview

## 2-1-(2). Cosmetics \& Health food Business

## 1. Results for FY23/3 and Plan for FY24/3

Unit: Billion Yen

| Business breakdown | FY March 2023(Actual) |  | FY March 2024(plan) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net Sales | Operating income | Net Sales | (epersating | Net Sales year on year | Operating income year |
| Cosmetics Business (Ozio. |  |  |  |  |  |  |
| Nachu life brand) - cosmetics mail-order business |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| - Develop cross-border EC in Asia |  |  |  |  |  |  |
| - The Internet and overseas are | 11.92 | 0.58 | 12.77 | 0.74 | +7.1\% | +0.16 |
| growth drivers |  |  |  |  |  |  |
| Health Food Business |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| from the Monde Selection for four | 3.24 | 0.05 | 3.03 | 0.07 | -6.4\% | +0.02 |
| Total | 14.79 | 0.59 | 15.80 | 0.81 | +6.8\% | +0.22 |

- Net sales fell in the Cosmetics \& Healthy Food segment, reflecting an increase in COVID-19 cases in Taiwan and the difficulty of acquiring new customers in Japan as a result of regulations for online advertising. In the Health Food segment, net sales decreased due to sluggish sales to existing customers, offsetting the efforts of acquiring new customers.
- Focus will shift in the current fiscal year to the development of a new winning pattern through sales promotion


## 2-1-(2). Cosmetics \& Health food Business

## Examples of the initiatives taken in the current fiscal year

Brand for young people, Bab²


Royal Jelly Mocchiri Jel, total sales of which reached 13 million pieces globally


- In April, launched Bab², a brand for young people, and started sales.
- Total sales of the all-in-one gel, Royal Jelly Mocchiri Jel, which has been sold since 2008, reached over 13 million pieces globally.
- We will expand cross-border online sales (Hong Kong, Singapore and China). In addition to Taiwan, we will build another steppingstone for overseas development.


## 2-1-(3). Gourmet Business(including Wine and Sake)

## 1. Results for FY23/3 and Plan for FY24/3

| Business breakdown | FY March 2023(Actual) |  | FY March 2024(plan) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net sales | Operating income | Net sales | Operating income | Net Sales year on vear | Operating income year on year on year |
| Wine mail order Business (My Wine Club - ranked No. 1 in sales of mail order of wine for 14 consecutive years ) | 9.29 | 0.59 | 10.38 | 0.69 | +11.7\% | +0.10 |
| Sake mail order Business (Belluna Gourmet - ranked No. 1 in sales of mail order of sake for 6 consecutive years) | 4.98 | 0.33 | 5.70 | 0.47 | +14.4\% | +0.14 |
| Gourmet Food Business <br> -Released mail orders for foods such as boxed lunches, year-end gifts, and osechi (foods prepared for New Year's holidays) •The total no. of Belluna gourmet/ Osechi yui sold topped 840,000 units. | 17.64 | 0.82 | 18.57 | 0.69 | +5.3\% | -0.14 |
| Total | 32.31 | 1.76 | 34.65 | 1.85 | +7.2\% | +0.08 |

- Net sales rose thanks to an increase in new customers acquired through expanded sales of Osechi New Year dishes and improved online advertising in the food business, although the responsiveness of existing customers weakened due to the subsiding impact of the COVID-19 pandemic.
- Net sales and operating income are expected to increase in the current fiscal year as the Company responds to an increase in the cost of goods and materials.


## 2-1-(3). Gourmet Business(including Wine and Sake)

## Examples of the initiatives taken in the current fiscal year

Ranked No. 1 in sales of mail order of wine for 14 consecutive years


Best-selling proaucts soia in a set
Set of 12 red wines carefully selected from around the world

| Fiscal year | Number of <br> unit sold |
| :--- | :--- |
| FY March 2020 | 6.8 million bottles |
| FY March 2021 | 11.0 million bottles |
| FY March 2022 | 11.2 million bottles |
| FY March 2023 | 11.5 million bottles |

Osechi sets
320,000 sets shipped


Osechi No. 1 Product
Yui three tiered Japanese dish box
Unit sales of Osechi sets

| Fiscal year | Number of <br> unit sold |
| :--- | :--- |
| FY March 2020 | 160,000 units |
| FY March 2021 | 190,000 units |
| FY March 2022 | 280,000 units |
| FY March 2023 | 320,000 units |

- In the Gourmet segment, we expect sales of single items to expand, centering on frozen side dishes.
- Make the customers our fans by improving the level of service through system renovations.


## 2－1－（3）．Gourmet Business（including Wine and Sake）

## Examples of the initiatives taken in the current fiscal year



We launched the ELEVIN dedicated website for high－grade wines．
—— New Arrival 新着ワイン——


マッセード14
（I G Tトスカ・• 99，000円


We provide wines en primeur and other rare wines by leveraging the track record and experience that we gained from the mail－ order service of wine over 20 plus years．

In the current fiscal year，we expect growth in sales and operating income，mainly in the ELEVIN．

## 2-1-(4). Nurse-Related Business

1. Results for FY23/3 and Plan for FY24/3

| Business breakdown | FY March 2023(Acutal) |  | FY March 2024(plan) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net sales | Operating | Net sales | Operating income | Net Sales year on year | $\begin{aligned} & \text { Operating } \\ & \text { income year on } \\ & \text { year } \end{aligned}$ |
| Nursery (Mail order for nurses, No. 2 in the industry) | 4.80 | -0.10 | 4.70 | 0.23 | -2.1\% | +0.33 |
| infirmière (Mail order for nurses, No. 1 in the industry ) | 7.30 | 0.34 | 6.70 | 0.40 | -8.2\% | +0.06 |
| Nurse Career Next (Personnel placement business for nurses) | 0.17 | -0.10 | 0.40 | 0.10 | +132.8\% | $+0.21$ |
| JOB STUDIO <br> (Personnel placement business in Singapore ) | 1.81 | 0.12 | 1.63 | 0.09 | -9.9\% | -0.03 |
| Total | 14.08 | 0.24 | 13.44 | 0.70 | -4.5\% | +0.46 |

- Demand for medical items and consumables such as face masks and pulse oximeters, which had enjoyed special demand in the same period of the previous year, decreased due to the subsiding impact of the COVID-19 pandemic, despite active advertising such as TV ads in first quarter.
- In the current fiscal year, increase the percentage of sales that are online sales while continuously optimizing the publication of catalogs to improve profitability.


## 2-1-(5). Database Utilization Business

## 1. Results for FY23/3 and Plan for FY24/3

| Business breakdown | FY March 2023(Actual) |  | FY March 2024(Plan) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net Sales | Operating income | Net Sales | Operating income | Net Sales year on year | Operating income year on year |
| Finance <br> (Consumer finance business for members ) | 4.70 | 2.15 | 5.03 | 2.15 | +7.0\% | +0.01 |
| Belluna Direct (Enclosure/combined shipping business) | 3.67 | 2.64 | 3.26 | 2.27 | -11.2\% | -0.37 |
| Belluna Business Solution (Contracted cal center/logistics business ) | 7.12 | 0.66 | 7.70 | 0.69 | +8.2\% | +0.03 |
| BGL <br> (Consolidated in FY Mar. 2022 Thirdparty logistics) | 3.05 | 0.23 | 3.11 | 0.21 | +1.7\% | -0.02 |
| Label <br> (Acquired in August 2022. <br> Third-party logistics <br> business, etc.) | 1.13 | 0.07 | 1.80 | 0.05 | +59.6\% | -0.02 |
| Total | 15.75 | 5.70 | 16.45 | 5.32 | +4.5\% | -0.38 |

※BGL : Consolidated in July 2021
※Label : Consolidated in September 2022
Finance : Achieved an increase in net sales and operating income due to strengthened sales and an improved level of service in addition to the subsiding COVID-19 pandemic.

Belluna Direct : Net sales fell due to the impact of the sluggish growth of the Apparel \& Goods segment.
BellunaBusiness Solution•BGL: Sales rose due to an increase in the number of clients with enhanced sales activities.
Label: Operates a 3PL (logistics agent) business, etc. We acquired the company through M\&A in August 2022.

## 2-2. Kimono-Related Business

## 1. Results for FY23/3 and Plan for FY24/3

| Business breakdown | FY March 2023(Actual) |  | FY March 2024(plan) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net sales | Operating income | Net sales | $\begin{aligned} & \text { Operatin } \\ & \text { g } \\ & \text { income } \end{aligned}$ | Net Sales year on year | Operating income year on year |
| BANKAN Wamonoya (Kimono sales business started in 2007, when the Company was founded) | 9.97 | 0.77 | 9.80 | 0.80 | -1.7\% | +0.03 |
| Sagami Group Holdings (Acquired in 2018, medium priced kimono sales business) | 7.73 | 0.24 | 8.16 | 0.34 | +5.5\% | +0.10 |
| Tokyo masuiwaya <br> (Acquired at the same time as Sagami, a highly-priced kimono sales business) | 3.57 | 0.09 | 3.85 | 0.18 | +7.8\% | +0.08 |
| Maimu <br> (Acquired in 2016,Rental hakama traditional graduation attire for students) | 2.76 | 0.21 | 2.95 | 0.28 | +6.7\% | +0.07 |
| Total | 23.87 | 1.25 | 24.58 | 1.51 | +3.0\% | +0.26 |

- Profitability was achieved at Sagami and Tokyo Masuiwaya, reflecting progress in their respective structural reforms. The Kimono rental business at Maimu achieved an increase in net sales and operating income due to the expanded rental of hakama, which are traditional attire for university graduation ceremonies.
- In the current fiscal year, we expect an increase in net sales and operating income mainly by improving brand power and strengthening human resource development.


## 2-2. Kimono-Related Business

## Profit and loss trends

At BANKAN, the number of customers visiting stores has decreased since the third quarter. Sagami and Tokyo Masuiwaya have made themselves more robust businesses.


$$
-1.63
$$

| Number of <br> stores | $19 / 3$ | $20 / 3$ | $21 / 3$ | $22 / 3$ | $23 / 3$ |
| :--- | ---: | ---: | ---: | ---: | ---: |


| $19 / 3$ | $20 / 3$ | $21 / 3$ | $22 / 3$ | $23 / 3$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Number of <br> stores | 160 | 158 | 141 | 117 | 117 |

## 2-2. Kimono-Related Business

## Growth scenario of the Kimono-Related

## Business

- Change from sales at large events to in-store sales
- Education that enables in-store sales
- Scraping of unprofitable stores
- Cost reduction
$\rightarrow$ Sagami and Tokyo Masuiwaya promoted structural reforms and consequently achieved profitability during the previous fiscal year.

Kimono-Related Business aims to achieve sales of 26.6 billion yen and profit of 1.8 billion yen during the Fifth Business Plan (ending in FY March 2025).

## 2-3. Property Business

1. Results for FY23/3 and Plan for FY24/3

| Business breakdown | FY March 2023(Actual) |  | FY March 2024(plan) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net Sales | Operating income | Net Sales | Operating income | Net Sales year on vear | Operating income year on year |
| Income gain Rental revenue from properties (including office buildings and stores, | 3.08 | 0.75 | 3.22 | 0.87 | +4.5\% | +0.11 |
| Capital gain Property development and sales business | 3.79 | 0.72 | 2.69 | 0.42 | -29.1\% | -0.30 |
| Solar power generation facilities <br> Solar power generation facilities held include 3 properties | 1.12 | 0.35 | 1.12 | 0.39 | 0.0\% | +0.04 |
| Hotel Business Operate 10 hotels in Japan, 4 hotels overseas | 13.13 | -0.45 | 23.02 | 1.85 | +75.3\% | +2.30 |
| GINZA GRANBELL SQUARE Grand opening scheduled for September 2023 Complex to be opened in Ginza Corridor Street | - | - | 3.21 | 0.06 | - | - - |
| Total | 19.99 | 1.37 | 31.28 | 3.61 | +56.5\% | +2.24 |

Unit: Billion Yen

- Net sales and operating income increased sharply in the hotel business, reflecting a rise in the occupancy rate of a hotel that had opened in the previous year, as well as the weakened impact of movement restrictions in Japan and entry restrictions for foreigners. On the other hand, due to the sale of overseas real estate in the same period of the previous year, a significant decrease in net sales and operation income was posted.
- In the current fiscal year, we expect significant growth in sales and operating income, mainly in the hotel business.


## 2-3. Property Business (Hotel business)

- In the current fiscal year, we expect continued growth associated with the easing of restrictions on movement in Japan and abroad, a recovery in inbound demand and the contributions of hotels that have been newly opened and acquired through M\&A activities.
< Changes in Sales >



## 2-3. Property Business (Hotel business)

Hotels opened previously and scheduled to open
<Hotels opened and scheduled to open>

| Ref | Area | Facility name | Number Guest Rooms | 14/3 | 15/3 | 16/3 | 17/3 | 18/3 | 19/3 | 20/3 | 21/3 | 22/3 | 23/3 | 24/3 | Assumed sales (Billion Yen) | Start of operations | Type |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Okinawa | Hotel Hamahigashima Resort | 29 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 0.2 | May 2013 | Owned |
| 2 | Fukushima | Urabandai Lake Resort | 324 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 2.5 | October 2015 | lease |
| 3 | Nagano | Le Grand Kyu Karuizawa Hotel | 43 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 0.5 | July 2016 | Owned |
| 4 | Kyoto | Kyoto Granbell Hotel | 105 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 0.6 | July 2017 | lease |
| 5 | Nagano | Le Grand Karuizawa Hotel \& Resort | 58 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 2.8 | July 2018 | lease |
| 6 | Sri Lanka | Le Grand Galle Hotel | 48 |  |  |  |  |  |  |  |  |  |  | $\checkmark$ | 0.5 | July 2018 | Owned |
| 7 | Maldives | The Westin Maldives Miriandhoo Resort | 70 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 3.5 | October 2018 | Owned |
| 8 | Hawaii | EWA Hotel | 92 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 0.6 | April 2019 | Owned |
| 9 | Osaka | Umeda Holic Hotel | 117 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 0.5 | April 2021 | lease |
| 10 | Osaka | Osaka Granbell Hotel | 191 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 1.0 | April 2021 | lease |
| 11 | Hokkaido | Sapporo Granbell Hotel | 218 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 1.1 | April 2021 | Owned |
| 12 | Hokkaido | Jozankei View Hotal | 647 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 4.8 | August 2021 | Owned |
| 13 | Hokkaido | Susukino Granbell Hotel | 300 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 1.5 | September 2021 | lease |
| 14 | Sri Lanka | Granbell Hotel Colombo | 292 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 1.7 | April 2022 | Owned |
| 15 | Kyoto | Kyoto Granbell Hotel hanareya | 13 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 0.1 | November 2022 | lease |
| 16 | Ginza | GINZA HOTEL by GRANBELL | 102 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 0.8 | April 2023 | Owned |
| 17 | Hokkaido | Tova SunPalace, The Lakesuite Ko no Sumira | 404 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 4.0 | April 2023 | Owned |
| 18 | Hokkaido | NEW AKAN HOTEL | 366 |  |  |  |  |  |  |  |  |  |  | $\rightarrow$ | 2.1 | April 2023 | lease |
| 19 | Hokkaido | SAPPoro hotele by granbel(provisional name) | 605 |  |  |  |  |  |  |  |  |  |  |  | 2.9 | 26/3 (forecast) | Owned |
|  |  | Total | 4,024 |  |  |  |  |  |  |  |  |  |  |  | 31.7 |  |  |

*Sales forecast includes the recovery of inbound tourism after COVID-19 subsides.
In the current fiscal year, sales of 23.02 billion yen and profit of 1.85 billion yen aims to achieve.

## 2-3. Introduction of Newly Operating Facilities (1)

## GRANBELL SQUARE opened

Before the grand open scheduled in September 2023, the spa and sauna facility, SPA \& SAUNA Corridor-no-yu, and the hotel facility, GINZA HOTEL by GRANBELL (102 rooms), opened in April. In addition, restaurants, a rooftop restaurant, a nightclub which is tied up with a major company in Singapore, and other facilities are planned to open sequentially.


| Floor | Type of Property |
| :--- | :--- |
| 10 F | Rooftop restaurant |
| $5 \mathrm{~F}-9 \mathrm{~F}$ | Hotel |
| 4 F | Spa |
| B1F-3F | Tenants |
| B3F-B2F | Club with live music/ <br> Nightclub |



## 2-3. Introduction of Newly Operating Facilities (2)

## Toya SunPalace Resort\&Spa, The LakeSuite KO no SUMIKA acquired

Acquired the resort hotels Toya SunPalace Resort \& Spa (324 rooms) and The LakeSuite KO no SUMIKA (80 rooms) at Lake Toya, Hokkaido.


| Name | Toya SunPalace Resort\&Spa |
| :--- | :--- |
| Location | 7-1, Toyako Onsen, Sobetsucho, <br> Usu-gun, Hokkaido |
| Access | About 2.5 hours by bus from <br> Odori Subway Station |
| Land area | $15,314.92 \mathrm{~m}^{2}$ |
| Total floor area | 34,335.73m² |


| Name | The LakeSuite KO no SUMIKA |
| :--- | :--- |
| Location | 7-1, Toyako Onsen, Sobetsucho, <br> Usu-gun, Hokkaido |
| Access | About 2.5 hours by bus from Odori <br> Subway Station |
| Land area | $15,896.72 \mathrm{~m}^{2}$ |
| Total floor area | $7,973.29 \mathrm{~m}^{2}$ |$|$| Steel-framed reinforced |
| :--- |
| Concrete structure |
| 9 Structure |
| and scale |$\quad$| 80 rooms |
| :--- |



## 2-3. Introduction of Newly Operating Facilities (3)

## Started outsourced management of the New Akan Hotel

Started outsourced management of the New Akan Hotel (370 rooms) resort hotel on the edge of Lake Akan, Hokkaido.


| Name | NEW AKAN HOTEL |
| :--- | :--- |
| Locatio | $2-8-8, ~ A k a n k o ~ O n s e n, ~ A k a n c h o, ~$ <br> Kushiro-shi, Hokkaido |
| Access | About 1 hour by car from Kushiro Airport <br> About 1.5 hours by car from Memanbetsu <br> Airport |
| Number of guest <br> rooms | 366 rooms |



## 2－4．Returns to shareholders

An annual dividend of 20.5 yen is planned for the fiscal year ending March 2024．Dividends have been increasing for five consecutive years． ＜Annual dividends＞

|  | FY March <br> 2019 | FY March <br> 2020 | FY March <br> 2021 | FY March <br> 2022 | FY March <br> 2023 | FY March <br> 2024（Plan） |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| EPS（円） | 106.39 | 60.62 | 114.17 | 105.55 | 76.71 | 97.22 |
| 配当（円） | 15.0 | 16.0 | 16.5 | 19.0 | 20.0 | 20.5 |

## ＜Shareholder incentive program＞

| ［Details］ | 100 shares or more | 500 shares or <br> more | 1,000 shares or <br> more |
| :--- | :---: | :---: | :---: |
| Complimentary discount tickets for mail－order <br> services， <br> complimentary coupons that can be used at <br> Belluna online stores， <br> or an assortment of gourmet food，wine and sake <br> products． | For the value of 1,000 <br> yen | For the value of <br> 3,000 yen | For the value of <br> 5,000 yen |
| Complimentary ticket with the face value of 1,000 <br> yen that can be used at facilities operated by the <br> Belluna Group（or in collaboration with partners） | 2 pieces <br> （For the value of <br> 2,000 yen） | 6 pieces <br> （For the value <br> of | 10 pieces <br> （For the value <br> of 5，000 10，000 <br> yen） |

## ［Eligible shareholders］

Shareholders who own at least 100 shares of the Company at the end of March and September（Twice a year）

## 2-5. Initiatives for Sustainability

Enhance initiatives to achieve the key practice items (material issues). We contribute to the realization of a sustainable society by decreasing environmental burdens and continue providing value to society while working to improve the value of the Belluna Group.


|  | Population | Registered <br> members of <br> Belluna | Ratio |
| :--- | :---: | :---: | :---: |
| Nationwide | 125.0 million <br> people | 29.0 million <br> people | $23.2 \%$ |
| Lightly- <br> populated <br> areas | 9.6 million <br> people | 2.9 million <br> people | $30.8 \%$ |

(3)


(2) Reduce product waste

Disposal rate


Facilitate the reduction of CO 2 emissions at the logistics center, etc.


Rendering of the Yoshimi Logistics Center

## 2-5. Initiatives for Sustainability

Enhance initiatives to achieve the key practice items (material issues). We contribute to the realization of a sustainable society by decreasing environmental burdens and continue providing value to society while working to improve the value of the Belluna Group.
(5) Improve employees' workstyles


6 Study methods to make original products sustainable


Mother's workplace tour


## Note

## <Important notice>

This material is prepared for the purpose of publicly disclosing information concerning the financial results of the fiscal year ending March 31, 2023. Nothing in this document shall be considered to be an offer to sell or a solicitation of an offer to buy securities issued by the Company. It is prepared based on the data available as of May 26, 2023. The opinions and forecasts described in this document reflect the judgments of the Company at the time this document was prepared. The Company neither warrants nor promises the accuracy or completeness of this information. It may be subject to change without prior notice going forward.

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[^0]:    *1: Capital expenditure includes the amount of investment in intangible fixed assets, such as software and leased assets.

[^1]:    ※From this term, the EC ratio is calculated by additionally including the results of online sales-oriented subsidiaries (Marucho, Min, ICnet and Select) in those of the Apparel \& Goods segment and the Mail Order business (overall).

