Supplementary Information for Financial Results of the Third Quarter ended December 31, 2020



Friday January 29, 2021

1. Consolidated Statement of Income

Net sales: Up 12.0% year on year

Operating income: Up 59.6% year on year, reflecting a significant increase in profit in the General Mail Order and Specialty Mail Order segments.

Ordinary income: Up 69.0% year on year

Unit: Billion Yen

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	FY March 2020/3Q	FY March 202	FY March 2021	
Consolidated	Actual	Actual	YoY Change	Revised Plan as of January 28, 2021
Net Sales	137.58	154.15	12.0%	200.00
Cost of Sales	58.06	63.89	10.0%	84.00
Selling, General & Administrative Expenses	72.24	78.65	8.9%	102.00
Operating income	7.27	11.61	59.6%	14.00
Non-operating income and Expenses	0.11	0.88	668.0%	0.80
(Exchange rate-related gains and losses)	(-0.07)	(-0.15)	-	-
Ordinary income	7.39	12.49	69.0%	14.80
Net income	4.59	8.62	87.6%	10.50

2. Profitability by segment

BELLUNA Net sales: Increased in General Mail Order, Specialty Mail Order and two other segments. Operating income: Operating income increased in General Mail Order, Specialty Mail Order and three other segments. It decreased in Retail Store Sales and Property segments.

- The General Mail Order and Specialty Mail Order segments continued to grow in 3Q due to active advertising and strong repeat orders, coupled with demand from stay-at-home consumers.
- Sales and income both decreased in Retail Store Sales segment because the number of customers visiting stores continued declining in 3Q.
- Sales and income both decreased in Property segment partly due to the impact of temporary closure in the hotel business.

	FY March 2021/3Q								
	General Mail Order	Specialty Mail Order	Retail Store Sales	Solution	Finance	Property	Other	Elimination or Corporate	Total
Net Sales	69.55	47.99	17.12	7.71	3.49	5.41	3.61	-0.73	154.15
YoY Change(%)	+19.7%	+28.4%	-25.4%	+30.5%	+7.2%	-19.6%	-9.8%	-2.8%	+12.0%
Operating Income	4.89	5.35	-1.79	2.12	1.86	0.20	-0.70	-0.32	11.61
YoY Change(billion yen)	3.07	2.56	-1.79	0.22	0.48	-0.24	0.04	-0.03	4.33
Operating Income Ratio	7.0%	11.2%	-10.5%	27.5%	53.3%	3.7%	-19.5%	44.0%	7.5%

Consolidated Net Sales and Operating Income by Segment

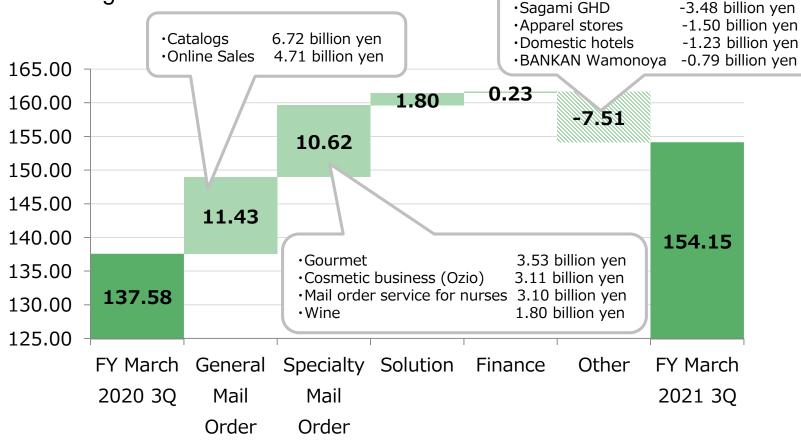
Unit: Billion Yen

3. Analysis of increases and decreases in sales

Mainly due to the impact of the Covid-19 pandemic, the net sales in General Mail Order continued to be an upward trend for both catalogs and online sales. Specialty Mail Order also performed strongly overall.

On the other hand, Retail Store Sales decreased because the number of customers visiting stores continued to fall mainly due to reduced operating hours, although all stores resumed sales operation in June. Unit: Billion Yen

Factors for change in net sales



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4. Analysis of increases and decreases in operating income

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Unit: Billion Yen

Operating income in the General Mail Order segment increased significantly due to improvements in the cost to sales ratio and media expense ratio, coupled with higher sales.

Operating income in the Specialty Mail Order segment rose, reflecting higher sales.

Operating income in apparel stores and Japanese-style clothes decreased due to decline in sales. •Sagami GHD -1.14 billion ven -0.37 billion yen •Apparel stores

Factors for change in operating income •BANKAN Wamonoya -0.25 billion yen 13.50 0.22 Domestic hotels -0.59 billion yen 0.48 •Solar business 0.31 billion ven -1.79 12.50 -0.22 2.56 11.50 •Mail order service for nurses 0.79 billion yen 10.50 •Gourmet 0.77 billion yen •Cosmetic business (Ozio) 0.67 billion yen 9.50 0.30 billion yen Wine 11.61 3.07 8.50 Improvement in cost to sales ratio 1.03 billion yen 7.50 0.50 billion yen Improvement in media expense ratio 7.27 6.50 FY March Specialty Finance Solution Retail Other FY March General 2020 30 Mail Order Mail Order Store 2021 3Q 4 Sales

5. Consolidated Balance Sheet

[Shareholders' Equity Ratio]

In current assets, notes and accounts receivable – trade increased, among other assets. Fixed assets increased mainly in Tangible fixed assets.

Meanwhile, notes and accounts payable – trade increased mainly in liabilities, although interest bearing liabilities decreased.

FY March 2020 FY March 2021/3Q Change 103.68 Current Assets 118.50 14.81 Cash and deposits 22.79 27.24 4.45 Notes and accounts receivable - trade 9.39 4.24 13.63 Merchandise 20.91 3.27 24.18 119.45 3.28 **Fixed Assets** 122.72 Tangible fixed assets 88.65 91.43 2.78 Investments and other assets 18.97 20.23 1.26 241.22 Total Assets 223.13 18.09 120.60 131.27 Liabilities 10.67 18.23 9.33 Notes and accounts payable - trade 27.56 -7.90 77.82 69.92 Interest bearing liabilities 102.53 7.42 Net Assets 109.95

[45.7%]

[-0.4P]

[45.3%]

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6. Revision of earnings forecast (by segment)

The General Mail Order segment is expected to exceed the previous plan due to a favorable response from existing customers in addition to solid progress in the acquisition of new customers. The Specialty Mail Order segment is also expected to perform better than the previous plan partly due to growth in the mail order service for nurses and overseas sales, as well as demand from stayat-home consumers.

Plan by segment

Unit: Billion Yen

	FY March 2021 Revised plan (Revised on January 28, 2021)								
	General Mail Order	SpecialtyMail Order	Retail Store Sales	Solution	Finance	Property	Other	Elimination or Corporate	Total
Net Sales	87.90	62.27	24.55	10.32	4.60	6.80	6.02	-2.45	200.00
vs. Previouslyrevised plan(%)	+3.4%	+3.8%	-4.5%	+12.6%	+0.9%	-28.2%	-12.8%	-37.3%	+1.5%
YoY Change(%)	+19.8%	+25.1%	-19.2%	+23.9%	+4.6%	-21.8%	+1.3%	+153.0%	+11.1%
Operating Income	4.70	6.42	-1.62	2.74	2.60	0.04	-0.17	-0.70	14.00
vs. Previouslyrevised plan(billion yen)	0.70	0.92	0.35	0.15	0.00	-0.23	-0.39	0.01	1.50
YoY Change(billion yen)	2.99	2.51	-1.93	0.08	0.73	-0.62	0.22	-0.29	3.69

<Important notice>

This material is prepared for the purpose of publicly disclosing information concerning the financial results of the Third Quarter ended December 31, 2020. Nothing in this document shall be considered to be an offer to sell or a solicitation of an offer to buy securities issued by the Company. It is prepared based on the data available as of January 29, 2021. The opinions and forecasts described in this document reflect the judgments of the Company at the time this document was prepared. The Company neither warrants nor promises the accuracy or completeness of this information. It may be subject to change without prior notice going forward.

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